



**Oversight and Governance** Chief Executive's Department

Plymouth City Council Ballard House Plymouth PLI 3BJ

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# Select Committee Review: Universal Credit

## Supplement Pack Two

Wednesday 27 February 2019 10.00 am Warspite Room, Council House

#### Members:

Councillors Mrs Aspinall, Ball, Corvid, Morris and R Smith.

Please find attached additional information for your consideration under agenda item 5b.

Tracey Lee Chief Executive

# Select Committee Review

## Agenda

5b Universal Credit Update Report

(Pages | - |4)

People on Universal Credit (IIIIIIIV) National - Regional - LA - OAs by Month Counting: People on Universal Credit

#### Filters:

Default Summation People on Universal Credit

Month		January 2018 (r)	January 2019 (p)						
	National - Regional - LA - OAs								
	Plymouth	2261	10461						
	Total	2261	10461						
INFO Symbol	Statistical disclosure control applied. Description	e control has been a	pplied to this table to						
I	Statistics for the number of people on Universal Credit relate to the second Thursday of each month.								
II	A limited test of the full Universal Credit service was launched in Sutton, South London on 26th November 2014, and has expanded to other areas since. This publication now includes statistics covering both the live and full Universal Credit service. Please see https://www.gov.uk/government/publications/universal-credit-transition-to-full-service for details of the areas in which the full Universal Credit service is operating.								
111	Figures provided for starts show the Jobcentre Plus office recorded at the start of the claim, whereas the figures for the number of people on Universal Credit are representative of the current Jobcentre Plus office that the claimant is attending. It is possible for people to have started on Universal Credit in one office and have moved to another office during their claim, and for this reason, the number of people on Universal Credit can be higher than the starts figure for any particular office, however it is more noticeable when numbers are low.								
IV	"" denotes a nil or	negligible number of	claimants or award						
p	Figures marked "p" figures will be withir subject to revision.	are provisional. Thes n two per cent of thei	-						
r	Figures marked "r" I	have been revised si	nce the previous rele						
Source: Departe	ment for Work and Pens	sions	-						

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Source: Department for Work and Pensions

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https://www.gov.uk/government/statistics/universal-credit-payment-advances-may-2016-to-june-2017

# No new statistics on advance payments available

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#### Households on Universal Credit (IIIIIIIVV)

## Postcode Area - District by Month and Housing Entitlement - Tenure

Counting: Households on Universal Credit

#### Filters:

Default Summation Households on Universal Credit

lonth	h						November 2018 (p)						
lousing Entit	ement - Tenure	Social Rented Sector		Private Rented Sector		Other or unknown	No		Total				
	Postcode Area - District												
	(PL) Plymouth	3631	27.10%	4687	34.98%	98	0.73%	4990	37.24%	13400			
	PL1	591	33.28%	623	35.08%	11	0.62%	546	30.74%	1776			
	PL2	333	28.27%	413	35.06%	8	0.68%	417	35.40%	1178			
	PL3	158	22.13%	239	33.47%	8	1.12%	313	43.84%	714			
	PL4	173	11.67%	868	58.57%	10	0.67%	432	29.15%	1482			
	PL5	728	43.38%	331	19.73%	6	0.36%	610	36.35%	1678			
	PL6	220	29.69%	159	21.46%	6	0.81%	356	48.04%	741			
	PL7	72	16.59%	168	38.71%	5	1.15%	192	44.24%	434			
	PL8	44	46.81%	23	24.47%	7	7.45%	23	24.47%	94			
	PL9	45	14.24%	112	35.44%	14	4.43%	152	48.10%	316			
	PL10	21	37.50%	19	33.93%			18	32.14%	56			
	PL11	46	19.49%	101	42.80%			89	37.71%	236			
	PL12	98	26.49%	123	33.24%	6	1.62%	145	39.19%	370			
	PL18	24	32.00%	19	25.33%			32	42.67%	75			
	PL19	60	29.70%	72	35.64%			70	34.65%	202			
	PL20	53	32.52%	42	25.77%			60	36.81%	163			
	PL21	59	25.43%	77	33.19%	6	2.59%	93	40.09%	232			
	Total	3631	27.10%	4687	34.98%	98	0.73%	4990	37.24%	13400			

INFO	Statistical disclosure control has been applied to this table to avoid the release of confidential data. Totals may not sum due to the disclosure control applied.
Symbol	Description
1	A limited test of the full Universal Credit service was launched in Sutton, South London on 26th November 2014, and has expanded to other areas since. This publication now includes statistics covering both the live and full Universal Credit service. Please see https://www.gov.uk/government/publications/universal-credit-transition-to-full-service for details of the areas in which the full Universal Credit service is operating.
н	Data for more recent months will be subject to a higher degree of revision. Universal Credit award amounts may be retrospectively revised.
ш	Monthly award amounts include any awards due to entitlement such as the standard allowance or housing entitlement plus any advance payments. Advance payments will normally be recovered during subsequent assessment periods.
IV	Award, entitlement and payment information may be missing for a very small number of households on Universal Credit, where more limited information is entered onto IT systems.
V	"" denotes a nil or negligible number of claimants or award amount based on a nil or negligible number of claimants.
р	Figures marked "p" are provisional. These figures will be subject to revision in subsequent releases. It is expected that overall provisional figures will be within two per cent of their revised figure in future releases.
Source: Departme	nt for Work and Pensions

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#### Table 6.1 Payment timeliness for Households on Universal Credit full service

https://www.gov.uk/government/statistics/universal-credit-29-april-2013-to-10-january-2019

Caseload Month

	Sep-	Oct-17	Nov-	Dec-	Jan-	Feb-18	Mar-18	Apr-18	May-18	Jun-	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18
	17 (r)	(r)	17 (r)	17 (r)	18 (r)	(r)	(r)	(r)	(r)	18 (r)	(r)	(r)	(p)	(p)	(p)
Proportion of paid UC claims that were paid on time (all claims)															
Full payment on time	85%	86%	87%	88%	89%	89%	89%	87%	89%	90%	91%	91%	92%	93%	95%
Some payment on time	95%	96%	96%	96%	96%	96%	95%	95%	96%	96%	96%	96%	96%	97%	97%
Proportion of paid UC claims that were paid on time (new claims)															
Full payment on time	73%	75%	78%	78%	80%	79%	75%	73%	74%	77%	80%	80%	80%	82%	86%
Some payment on time	87%	87%	89%	88%	89%	88%	85%	84%	85%	87%	88%	88%	88%	89%	91%

#### Notes:

1. "-" denotes nil or negligible; "." denotes not applicable; ".." denotes not available.

2. Universal Credit entitlement is calculated over monthly Assessment Periods. Claims which are paid on time will receive payment by the payment due date, which is 7 days after the Assessment Period ends

3. These statistics show, for households that have an assessment period that spans the count date (the second Thursday of the month) and that have been paid, the proportion which received either full or partial payment on time. The 'caseload month' is the month in which the count date falls (eg. for the count date 8 November 2018 the caseload month is November 2018).

4. Please note that this methodology is different to previously published Universal Credit Payment Timelines statistics, which are based on the week that the payment was due, rather than the caseload month (link below)

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\_data/file/648800/universal-credit-payment-timeliness-statistical-ad-hoc.pdf

5. Results for 'All claims' give a full picture of payment timeliness for UC full service. Results for 'new claims' reflect the timeliness of the first payment to claimants (i.e. relating to the first Assessment Period of the claim). There are a number of one-off verification processes that must be completed by the claimant and by DWP at the start of the claim – to confirm the current circumstances of the claimant (or both claimants in a joint claim) and their entitlement to UC. Payment timeliness is therefore liable to be lower for new claims.

6. Universal Credit Household statistics are subject to revision in future publications. These statistics are based on the status of each claim as at 1st January 2019.

Information which is provided or verified after this date can result in further late payments being made to these households. Therefore payment timeliness figures are likely to be revised downwards as more payment data become available.

7. Figures on payment timeliness are given from January 2017 as there were relatively low numbers of households on Universal Credit full service before that time.

- 8. All figures are subject to change as the methodology used to produce these statistics develops over time.
- 9. (r) = revised figures, (p) = provisional figures

## People on Universal Credit (IIIIIIIV)

#### Month and Postcode Area - District by Age (bands and single year) and Employment indicator

#### Counting: People on Universal Credit

#### Filters:

Default Summatic People on Universal Credit

nd single year)			16 - 24			25 - 49			50 plus			Unknown/Missing			Total	
ndicator		Not in employment	In employment	Total	Not in employment	In employment	Total	Not in employment	In employment	Total	Not in employment	In employment	Total	Not in employment	In employment	Total
Month	Postcode Area - District															
	(PL) Plymouth	833	548	1381	1049	664	1711	364	208	566				2243	1419	3658
	PL1	112	45	165	242	142	381	92	32	123				445	221	668
	PL2	59	59	113	76	43	119	26	9	31				155	114	268
	PL3	47	33	81	31	30	62	10	5	16				94	70	164
	PL4	78	48	130	108	67	183	35	24	54				223	143	369
	PL5	145	55	200	152	75	222	32	28	60				323	161	482
	PL6	38	45	87	43	24	66	10	8	18				93	78	170
	PL7	27	20	44	21	15	36	5	8	7				48	45	88
	PL8	9	5	10			5	6	6	7				10	7	23
	PL9	21	22	39	19	14	33	6		1				46	40	80
	PL10			6	6		5							9		8
	PL11	17	8	24	10	5	22	6	5	8				32	22	49
	PL12	18	18	34	18	5	28	7	5	5				44	26	70
	PL13	8	1	13 74	19	9	29	10	1	18				37	22	60
	PL14 PL15	41	31	74 36	57	33 35	91 57	24	14	34 21				117	71 62	192 112
	PL15 PL16	21	19		26				11					53		
	PL16 PL17	15	7	 25		 19	 33			 9						 63
January	PL17 PL18	7	10	16	5		5							16	5	25
2018 (r)	PL19	6	8	18	13	8	19			5				22	17	42
2010(1)	PL20	5	7	13	8	6	12							14	9	29
	PL21	13	12	21	9		15							17	18	35
	PL22	6		5	8		7	5	5	6				12	5	19
	PL23	7		7			7	6		5				9	7	15
	PL24	13	12	25	16	6	25	9		8				37	26	63
	PL25	33	26	64	46	37	81	22	16	37				105	77	181
	PL26	44	9	58	31	30	63	14	9	19				90	49	140
	PL27	10	7	18	11	6	18		8	5				26	19	43
	PL28			6	6		10		5	9				14	5	14
	PL29															
	PL30	5		8	7	5	11			7				15	12	26
	PL31	19	13	36	36	20	56	16	7	27				75	41	120
	PL32	8	7	10	7		8							9	7	19
	PL33			7	5		7							8	6	8
	PL34													6	6	8
	PL35															
	PL95															
	Total	833	548	1381	1049	664	1711	364	208	566				2243	1419	3658
	(PL) Plymouth	2681	1086	3772	6454	3968	10429	2481	904	3389	8	5	7	11629	5967	1759
	PL1	360	107	465	879	425	1303	314	90	406				1550	623	2173
	PL2	256	116	371	556	321	876	213	86	296				1025	522	1548
	PL3	133	47	175	369	220	586	117	49	165				619	315	931
	PL4	300	121	421	772	346	1113	229	68	295				1301	533	1832
	PL5	354	155	515	796	497	1297	257	124	383				1410	779	2188
	PL6 PL7	146 76	72 31	213 107	325 167	252 174	569 346	137 67	53 31	186 98				602 303	374 240	972 545
	PL7 PL8	19	10	26	46	27	346 76	29	11	98 35				93	41	133
	PL8 PL9	54	31	85	139	107	248	53	17	35 74				248	163	410
	PL10	14	7	23	31	15	41	12	6	21				63	24	83
	PL11	50	23	72	118	62	183	35	24	60				201	105	312
	PL12	50	42	90	172	125	301	67	34	95				295	194	490
	PL13	29	11	38	83	50	128	81	23	107				191	83	274
	PL14	110	62	172	327	219	541	140	39	176				572	314	888
	PL15	87	32	119	199	142	336	68	38	107				355	211	567
	PL16	6		5	18	6	25	7	6	13				31	9	43
	PL17	38	12	49	93	66	156	46	19	68				180	92	276
January	PL18	16		17	28	21	42	24	5	25				65	26	93
2019 (p)	PL19	29	21	43	110	61	177	48	10	59				185	88	276

PL20	34	15	49	76	36	113	35	18	55				141	67	214
PL21	35	12	48	110	84	197	37	16	56				181	115	297
PL22	16	5	18	24	15	38	11	6	15				47	26	70
PL23	6		6	26	17	42	9		14				36	17	57
PL24	38	9	49	89	54	141	30	11	39				157	77	231
PL25	160	46	201	269	178	447	118	42	154				540	269	805
PL26	104	42	145	209	172	385	100	41	138				413	257	672
PL27	25	12	33	68	53	124	40	9	47				137	72	207
PL28	13	7	16	31	20	51	21	10	28				58	35	89
PL29				6	5	10	7		7				14	6	17
PL30	5	8	17	42	25	66	23	9	32				74	41	114
PL31	94	29	128	194	125	317	76	23	105				371	177	551
PL32	27	5	30	65	25	89	12		13				100	37	137
PL33	5		5	19	9	25	9	7	15				36	16	51
PL34		6	8	13	6	19	14		13				27	12	41
PL35				7		10							8	6	16
PL95															
Total	2681	1086	3772	6454	3968	10429	2481	904	3389	8	5	7	11629	5967	17593

INFO	Statistical disclosure control has been applied to this table to avoid the release of confidential data. Totals may not sum due to
Symbol	Description
I	Statistics for the number of people on Universal Credit relate to the second Thursday of each month.
II	A limited test of the full Universal Credit service was launched in Sutton, South London on 26th November 2014, and has expa Universal Credit service. Please see https://www.gov.uk/government/publications/universal-credit-transition-to-ful
ш	Figures provided for starts show the Jobcentre Plus office recorded at the start of the claim, whereas the figures for the num claimant is attending. It is possible for people to have started on Universal Credit in one office and have moved to another office the starts figure for any particular office, however it is more n
IV r	"" denotes a nil or negligible number of claimants or award amount based on a nil or negligible number of claimants. Figures marked "r" have been revised since the previous release.
р	Figures marked "p" are provisional. These figures will be subject to revision in subsequent releases. It is expected that overa relating to the employment breakdown will be also

Source: Department for Work and Pensions

to the disclosure control applied.

apanded to other areas since. This publication now includes statistics covering both the live and full full-service for details of the areas in which the full Universal Credit service is operating.

umber of people on Universal Credit are representative of the current Jobcentre Plus office that the ice during their claim, and for this reason, the number of people on Universal Credit can be higher than e noticeable when numbers are low.

erall provisional figures will be within two per cent of their revised figure in future releases. Figures so be subject to revision.

Claims made to Universal Credit (II)

Postcode Area - District by Time Period

Counting: Claims made to Universal Credit

#### Filters:

Default Summation Claims made to Universal Credit

Time Period (III)		January 11, 2018	January 10, 2019	Total
	Postcode Area - District			
	PL1	109	133	245
	PL2		111	111
	PL3		36	36
	PL4	6	12	15
	PL5	61	8	71
	PL6		7	11
	PL7		8	8
	PL8		6	6
	PL9		9	9
	PL10			
	PL11		5	6
	PL12		5	5
	PL13	6	7	9
	PL14	36	10	49
	PL15	27	9	40
	PL16	6	5	7
	PL17	5		7
	PL18			
	PL19		13	13
	PL20		6	6
	PL21		9	9
	PL22		6	6
	PL23			

Time Period (III)		January 11, 2018	January 10, 2019	Total
	PL24		7	7
	PL25		6	6
	PL26		6	6
	PL27		12	12
	PL28			
	PL29		5	5
	PL30		9	9
	PL31		11	11
	PL32		6	6
	PL33			
	PL34			8
	PL35			5
	PL95		7	7
	Total	261	479	745

INFO	Statistical disclosure control has been applied to this table to avoid the release of confidential data. Totals may not sum due to the disclosure control applied.
Symbol	Description
H	"" denotes a nil or negligible number of claimants or award amount based on a nil or negligible number of claimants.
	The series for claims to Universal Credit has been revised between 13th January 2017 and 14th September 2017. Users are strongly
111	recommended to use these revised figures and should not use previously published figures for Universal Credit claims made between these dates.

Source: Department for Work and Pensions